

Agent4VIPs Travel Resource Library
Book #010 • Disembarkation Day Guide

Chapter 4

Customs & Immigration

After leaving your cruise ship, you'll complete the customs and immigration process before exiting the terminal. Thanks to modern technology, this process is often much faster than many first-time cruisers expect, but it's still important to be prepared.

Have Your Identification Ready

Keep your passport or other accepted travel document easily accessible until you've completed the inspection process. Depending on your itinerary and citizenship, a customs officer may ask to review your identification or answer a few routine questions.

Know What You're Bringing Home

If you've purchased souvenirs, alcohol, tobacco, or other items during your cruise, be familiar with current customs regulations and duty-free allowances. If you're unsure, ask a customs officer before leaving the inspection area.

Follow Terminal Instructions

Cruise terminals are designed to move thousands of guests efficiently. Pay attention to signs and directions from port staff as you proceed through customs, luggage claim, and the terminal exit.

Global Entry & Mobile Passport

Some travelers may be eligible to use programs such as Global Entry or Mobile Passport Control, depending on the port and current procedures. These programs can speed up re-entry into the United States for eligible travelers.

Aimee's Pro Tip

Stay patient and keep your travel documents handy until you've completely exited the terminal. The process usually moves quickly, and a calm, organized approach makes it even easier.