

Agent4VIPs Travel Resource Library
Book #010 • Disembarkation Day Guide

Chapter 5

Picking Up Your Luggage

Once you've left the ship, your next stop is the luggage claim area. Cruise terminals are organized to make finding your bags as easy as possible, but knowing how the system works will save you time and frustration.

Understand the Luggage Tag System

Most cruise lines assign luggage tag colors or numbers before disembarkation. These tags determine where your bags will be placed inside the terminal. Before leaving the ship, make a note of your luggage tag color or number so you know exactly where to look.

Locate Your Bags

Follow the signs inside the terminal to the section matching your luggage tags. Take a moment to verify that each suitcase belongs to you before leaving the claim area. Similar-looking luggage is very common on cruise vacations.

If Your Luggage Is Missing

If you cannot find one of your bags, remain in the luggage claim area and notify terminal staff or your cruise line representative immediately. They can often locate misplaced luggage quickly before you leave the port.

Double-Check Before You Leave

Before exiting the terminal, count your bags and make sure you have your carry-on, purse, backpack, jackets, and any purchases you made during your cruise. A quick review can prevent an unnecessary return trip.

Aimee's Pro Tip

Bright luggage tags, colorful ribbons, or personalized luggage straps make your suitcases much easier to spot in a sea of similar bags. It's one of the simplest ways to speed up luggage pickup.